

# THE HUMPHREY/ GROUP



## New Leader Communication™

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## A Signature Learning Experience

Stepping into a leadership role brings new responsibilities and challenges—ones that many new leaders feel unprepared to face. New Leader Communication™ equips them with essential leadership skills to navigate their roles with confidence, tackle challenges head-on, and inspire their teams from day one.



## Key Learning Outcomes

In this Signature Learning Experience, participants receive the knowledge and tools to...

- Apply the DIVE IN delegation model to delegate tasks clearly and confidently.
- Deliver constructive, actionable feedback with confidence using the LIFT model.
- Identify and communicate their personal leadership identity.
- Lead with integrity by aligning actions with core values.
- Develop a coaching mindset to support team growth.
- Use The Leader's Script to clarify thinking before communicating
- Resolve conflict using the CARE Model.
- Create a collaborative and supportive team environment.



## Participant Profile

New Leader Communication™ is ideal for emerging leaders who need to improve...

- Fostering trust and strengthening connections with others.
- Delegating assignments and holding team members accountable.
- Navigating difficult conversations
- Providing clear, actionable feedback.



*If you want to improve your leadership skills then this is the course for you. The role playing as well as the exercises we did were very helpful and insightful to becoming better leaders in our respective fields.*

— Catherine, Procurement Specialist, Energy Sector



# Program Modules

## / Leading with Integrity

Leaders who align their words and actions with their values deepen trust with their teams. In this module, you'll reflect on your core values and how they shape your leadership behaviors and vision, and define your authentic leadership brand.

## / Empower Through Delegation

Delegation is more than handing off tasks—it's how you develop and empower others. Identify personal delegation styles use DIVE IN, our simple delegation model, to craft clear instructions, supporting tools, and measurable milestones for success.

## / Find Your Leadership Voice


Giving feedback can feel daunting, especially for new leaders. In this module, you'll learn our LIFT feedback model, a structured approach to feedback that fosters clarity and growth, while building confidence.

## / Communicate to Inspire

Learn to organize your ideas with The Leader's Script and deliver clear, audience-centered messages that move people to action. Strengthen your ability to listen and navigate conflict by applying our CARE Model to challenging conversations.

## / Sustainment

Master new skills and behaviors with 30-day access to two powerful sustainment tools:

 **ELI, our AI-powered communication coach.** Practice your delivery with ELI to reinforce habits developed in the program and gain on-demand, personalized feedback.

**/ Our digital resource library.** Access to a range of insights and tools, you can use to reinforce your learning and explore new, complementary skills.



## SPARK Your Learning with Tailored Program Add-ons

We make it easy to tailor our programs to your specific needs with our extensive library of add-on modules.





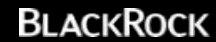
# Choose Your Delivery Method

		Virtual	In-Person
⊕	Timing	4, 1.5 hour live online sessions	2, 7 hour days
⊕	Self-Directed Learning	Online prework prior to each virtual session	Access to program materials prior to the session
⊕	Instructor-Led Sessions	Live virtual facilitation led by The Humphrey Group	Facilitation led by The Humphrey Group
⊕	Coaching	30 minutes of 1:1 coaching	1:1 coaching in a group setting
⊕	Sustainment	30 day access to ELI, our AI communication coach, and our digital resource library	30 day access to ELI, our AI communication coach, and our digital resource library

\*Hybrid delivery options are available

\*Available in: English, French & Spanish

Trusted by Top Organizations of All Sizes.



## The Humphrey Group Difference

- More than 35 years of experience
- Interactive, hands-on learning
- Feedback-rich development
- Flexible delivery options
- Access to self-directed sustainment
- Seamless experience through digital learning platform
- An approach that combines mindset + toolset to develop exceptional leadership communication skills



## About The Humphrey Group

### We are the Leadership Communication Experts

Our singular focus on leadership communication guarantees a depth of expertise unmatched in the market. For over 35 years, The Humphrey Group has developed leaders to be better, more inspiring communicators, increasing their ability to drive action, build trust, and create alignment across the organization. We are passionate about our purpose to teach and promote inspiring communication. When you're inspired, you inspire others, and the outcome is greater engagement, stronger results and enduring organizational success.

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